

2006#0425988DOCMessage:2006#0425988DOC

From: Tony Clifton
To: Copyright Law Branch
Cc:
Sent: 24/10/2006 at 1:06 pm
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Subject: Review of Exceptions to the Technological Protection Measure Scheme

I wish to write in support of the Submission made to your committee from Mr Richard Bourke.

He raises the following points

That there is an inherent problem with running an efficient business when it's computer software exists on the single physical installation disc.

This may be suitable for some home users, where the computer (s) are accessible and in close proximity to the disc but unless there are back-ups of the legally purchased programmes available for repair/re-installation in situations where the machines are, sometimes, in different states businesses may suffer.

Preventing back-ups either of the original discs used for installation, or by network distribution of necessary repair protocols/code means to this company that a staff member must physically access the malfunctioning computer institute the repair. As the repair for, say, the Windows Operating System should be undertaken with the original installation medium. An exact copy (back-up) of this disc at the site of each installation would allow us to repair and continue with legitimate business with only the slightest delay.

This becomes increasingly necessary as more and more security flaws are found and exploited by malicious 3rd parties. Often the only remedy for a completely compromised machine on a network is to take it off the network and re-install the software. Again without copies of discs strategically located and freely available this is can be almost a week without that work-station not a couple of hours

Application of TPMs protects larger businesses but has scant regard for their customers (us) who need to use their products to conduct our business.

Tony Clifton