

29 February 2016

Andrew Walter
Assistant Secretary
Commercial and Administrative Law Branch
Attorney-General's Department
3-5 National Circuit
BARTON ACT 2600

Dear Mr Walter

Privacy Amendment (Notification of Serious Data Breaches) Bill 2015 (the Bill)
Comments on Exposure Draft

We welcome the opportunity to provide our feedback on the exposure draft.

We are committed to protecting our customers' privacy, keeping their personal information safe and ensuring the security of their data.

Our current reporting protocols are consistent with the "Data Breach Notification – A guide to handling personal information security breaches" document published by the Office of the Australian Information Commission (OAIC). Consequently, we support the Department's efforts to translate these voluntary guidelines into a legislative instrument.

We appreciate having the opportunity to highlight some potential unintended consequences and practical implications that might arise out of the Bill's operation. These have been set out in the table attached to this letter (Annexure 1), together with our recommendations.

We welcome the opportunity to discuss these issues with you directly. Please contact Telstra's Group Manager Government Relations Jamie Snashall on [contact details redacted] to arrange a discussion.

Yours sincerely

[signed]

Vanessa Swannie
Chief Privacy Officer and Deputy Chief Risk Officer
Telstra Corporation Limited