

# Glossary

Term	Description
alternative dispute resolution	Alternative dispute resolution is a term that is used to describe a variety of different processes that can help people to resolve conflicts and disputes. The word 'alternative' is usually understood to mean that these processes are an alternative to going to court and having a decision made by a judge.
Australian National Audit Office access clauses	These are non-mandatory standard access clauses that have been developed for inclusion within tender documentation and contracts to provide the ANAO and Commonwealth agencies access to information held by contractors, including third party subcontractors for the purpose of audits.
CERT Australia	Australia's national computer emergency response team.
common law	Law derived from custom and judicial precedent (case law) rather than from legislation.
chemicals of security concern	Chemicals identified as requiring attention because of their potential for misuse by terrorists.
consent determination	A decision by an Australian court (or a recognised State or Territory body) that native title does or does not exist in a particular area of land or waters after the parties have reached an agreement as to the terms of the determination.
consultancy contract	A contract that typically defines the nature, purpose and duration of the task to be performed but not (in any detail) the manner in which the task is to be performed by a consultant. The consultant is usually paid on completion of milestones or in a lump sum.
consultancy service	A particular type of service delivered under a contract for services, distinguished from other contracts by the nature of the work performed. Consultancy services involve the application of expert professional skills to: investigate or diagnose a defined issue or problem, carry out defined research, reviews or evaluations; or provide independent advice, information or creative solutions to assist the agency in management decision making.
consultant	An entity (whether an individual, a partnership or a corporation) engaged to provide professional independent and expert advice or services. Consultants are not employees of the department and are not paid wages or other employee entitlements.

Term	Description
corporate governance	The process by which agencies are directed and controlled. It is generally understood to encompass authority, accountability, stewardship, leadership, direction and control.
countering violent extremism	Measures taken to counter extreme, or radical, violent behaviour.
CrimTrac	Agency responsible for the delivery and maintenance of national policing information services.
critical infrastructure	Those physical facilities, supply chains, information technologies and communication networks which, if destroyed, degraded or rendered unavailable for an extended period, would significantly impact on the social or economic well-being of the nation or affect Australia's ability to conduct national defence and ensure national security.
cybercrime	A term used to encompass a wide range of offences comprising crimes directed at computing and telecommunications technologies and crimes where the internet or information and communications technology is integral to the commission of the offence, such as online fraud, online child exploitation and online intellectual property infringement.
e-learning	Learning facilitated and supported through the use of information and communications technology.
emergency management	A range of measures to manage risks to communities and the environment. The organisation and management of resources for dealing with all aspects of emergencies. Emergency management involves the plans, structures and arrangements which are established to bring together the normal endeavours of government, voluntary and private agencies in a comprehensive and coordinated way to deal with the whole spectrum of emergency needs including prevention, response and recovery.
extradition	Surrender by one country to another of a person for trial on criminal charges or to serve a sentence already imposed for a criminal offence.
G20	The Group of Twenty (G20) is the premier forum for international economic cooperation. It is a group of nineteen countries and the European Union. G20 Leaders, finance ministers and central bank governors meet regularly to address global economic and financial challenges.

Term	Description
identity crime	A generic term to describe activities/offences in which a perpetrator uses a fabricated identity, a manipulated identity, or a stolen/assumed identity to facilitate the commission of crime.
legislative instrument	<p>Legislative instruments are laws on matters of detail made by a person or body authorised to do so by an Act of the Parliament. They may be described as regulations, rules and many other names but their name is not important; what matters is that they have force of law behind them.</p> <p>It is important for rule-makers to identify legislative instruments correctly because, under the <i>Legislative Instruments Act 2003</i>, all legislative instruments must be registered on the Federal Register of Legislative Instruments (FRLI for short), and tabled in the Parliament. Most are also subject to disallowance (Parliamentary veto) and most sunset (cease automatically) 10 years after they commence.</p>
mitigation	Measures taken in advance of a disaster aimed at decreasing or eliminating its impact on society and the environment.
mutual assistance	Mutual assistance is the process countries use to provide and obtain formal government to government assistance in criminal investigations and prosecutions. Mutual assistance is also used to recover the proceeds of crime.
National Organised Crime Response Plan	<p>The Commonwealth and the States and Territories have committed to the National Organised Crime Response Plan which represents a new approach to fighting organised crime by facilitating a new level of multi-jurisdictional collaboration. The National Organised Crime Response Plan sets strategic principles, protocols and actions to underpin a national response to organised crime, including:</p> <ul style="list-style-type: none"> <li>• improving consistency of policies and legislation across borders to fight organised crime</li> <li>• removing impediments to effective sharing of information and intelligence</li> <li>• targeting the priority organised crime risks identified in Organised Crime Threat Assessments.</li> </ul>

Term	Description
National Partnership Agreement	National Partnership Agreements are a mechanism under the Federal Financial Relations Framework to enable policy or project collaboration between the Commonwealth and the States. In most cases, they provide for financial transfers between the Commonwealth and the States to support that collaboration. They are designed to allow flexibility around how objectives are achieved, while ensuring that all parties to the agreement are accountable to the public for achieving the objectives, outcomes and outputs specified in the agreement.
native title	A pre-existing property interest, held communally or individually by Aboriginal peoples and Torres Strait Islanders, which is capable of being recognised by Australia's common law. Native title can exist over land and waters where Aboriginal people or Torres Strait Islanders maintain traditional laws and customs that give them a connection to the specified area. Native title rights are not 'granted' by governments or courts. Native title is not an underlying title but rather a bundle of rights that can be extinguished by inconsistent acts of government.
NBN Co	A wholly-owned Commonwealth company. Its goal is to deliver the National Broadband Network (NBN), a national wholesale-only, open access broadband network for all Australians.
ongoing APS employee	A person engaged as an ongoing APS employee as mentioned in paragraph 22(2)(a) of the <i>Public Service Act 1999</i> .
operations	Functions, services and processes performed in pursuing the objectives or discharging the functions of an agency.
Organised Crime Strategic Framework	The Organised Crime Strategic Framework establishes a comprehensive and coordinated response to target the most significant threats from organised crime in order to reduce its impact on the community. The Framework will ensure law enforcement, intelligence, policy and regulatory agencies are collaborating effectively with each other, with their State, Territory and international counterparts, and with Australian businesses and the community to combat organised crime.
outcomes	The results, impacts or consequence of actions by the Australian Government on the Australian community.
people smuggling	People smuggling involves the organisation or facilitation of the voluntary entrance of a migrant into a country where that entry is not authorised by that country's immigration laws, usually on a payment-for-service basis. The migrant is not the subject of the offence.

Term	Description
people trafficking	People trafficking is the physical movement of people across and within borders through deceptive means, coercion or force for the purpose of exploitation.
performance information	Evidence about performance that is collected and used systematically which may relate to appropriateness, effectiveness and efficiency and the extent to which an outcome can be attributed to an intervention. Performance information may be quantitative (numerical) or qualitative (descriptive), but it should be verifiable. Evaluations may also be periodically utilised to assess the performance of programs and activities.
performance pay	Also known as performance-linked bonuses and usually taking the form of a one-off payment in recognition of performance. Retention and sign-on payments are not considered to be performance pay, and nor is performance-linked advancement, which includes advancement to higher pay points which then become the employee's nominal salary. In cases where an employee receives both a performance-linked bonus and performance-linked advancement (such as a one-off payment plus an increase in regular salary), only the bonus element is reportable.
precursor chemicals	Those chemicals, compounds and reagents that are used in manufacturing illicit drugs.
R18+ classification	A classification rating restricting access to people 18 years of age and over.
risk management	The culture, frameworks and structures that are directed towards the effective management of potential opportunities and adverse effects. Risk management involves the systematic application of management policies, procedures and practices to the steps of establishing the context, identifying, analysing, evaluating, treating, monitoring and communicating risk.
service charters	Public statements about the service that a department or agency will provide.

# Abbreviations and acronyms

ATSILS	Aboriginal and Torres Strait Islander Legal Services
ADR	Alternative Dispute Resolution
AGDRP	Australian Government Disaster Recovery Payment
ALRC	Australian Law Reform Commission
AM	Member of the Order of Australia
ANAO	Australian National Audit Office
AO	Officer of the Order of Australia
ANZCTC	Australia-New Zealand Counter Terrorism Committee
ANZEMC	Australia-New Zealand Emergency Management Committee
APS	Australian Public Service
APSC	Australian Public Service Commission
ASIC	Australian Securities and Investments Commission
AusAID	Australian Agency for International Development
AusCheck	Australian Background Checking Service
CAC Act	<i>Commonwealth Authorities and Companies Act 1997</i>
CCC	Crisis Coordination Centre
CCTV	Closed-circuit Television
CERT	Computer Emergency Response Team
CIPMA	Critical Infrastructure Program for Modelling and Analysis
COAG	Council of Australian Governments
CVE	Countering Violent Extremism
DOORS	Detection Of Overall Risk Screen
DMIs	Decision Making Instruments
DVS	Document Verification Service
FaHCSIA	Department of Families, Housing, Community Services and Indigenous Affairs
FOI Act	<i>Freedom of Information Act 1982</i>
FMA Act	<i>Financial Management and Accountability Act 1997</i>
FVPLS	Family Violence Prevention Legal Services
HSC	Health and Safety Committee
HSR	Health and Safety Representative
IBAC	Independent Broad-based Anti-corruption Commission
ICAC	Independent Commission Against Corruption
ICC	International Criminal Court
ICCCA	International Crime Cooperation Central Authority

ILSAC	International Legal Services Advisory Council
INSLM	Independent National Security Legislation Monitor
LAPR	Legal Assistance and Policy Reform
LSMUL	Legal Services Multi-Use List
MoU	Memorandum of Understanding
NDIS	National Disability Insurance Scheme
NDRP	Natural Disaster Resilience Program
NISS	National Identity Security Strategy
NPA	National Partnership Agreement
NPAH	National Partnership Agreement on Homelessness
OLSC	Office of Legal Services Coordination
OPCAT	Optional Protocol to the Convention Against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment
PAES	Portfolio Additional Estimates Statements
PBS	Portfolio Budget Statements
PNG	Papua New Guinea
PPS	Personal Property Securities
PPSR	Personal Property Securities Register
PSPF	Protective Security Policy Framework
PSTC	Protective Security Training College
RMS	Rehabilitation Management System
SACS	Social and Community Services
SCPEM	Standing Council on Police and Emergency Management
SES	State Emergency Service or Senior Executive Service
SIG	Security in Government
TIA Act	<i>Telecommunications (Interception and Access) Act 1979</i>
UNCITRAL	United Nations Commission on International Trade Law
WHS	Workplace Health and Safety

# Compliance index

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Consultants	The Annual Report must include a summary statement detailing the number of new consultancy services contracts let during the year; the total actual expenditure on all new consultancy contracts let during the year (inclusive of GST); the number of ongoing consultancy contracts that were active in the reporting year; and the total actual expenditure in the reporting year on the ongoing consultancy contracts (inclusive of GST). The Annual Report must include a statement noting that information on contracts and consultancies is available through the AusTender website.	Mandatory	103-104
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